

16th October 2020

VISITOR INFORMATION SHEET

Harlington
Hospice 



MASKS: MUST BE WORN AT ALL TIMES

(EXCEPT FOR CHILDREN UNDER 11 YEARS)

Visitors should not enter the Hospice if:

- You have travelled from an affected area within the last 14 days
- You have been in close contact with someone with coronavirus
- You think you might have coronavirus

Bedside Visitors:

Bedside visitors have been restricted to 3 visitors from the same household with a maximum of 2 visits a day.

Visitors on the second visit can be from a different household, however there can be no overlap of households during visits.

We ask that all visitors wash their hands before and after entering the patients' room. Signs are in place directing you to the nearest handwashing sink.

Once in the room, we ask you stay there during your visit. If you wish to speak to a nurse, please ring the call bell and staff will come to you.

Garden Visitors:

We are strictly observing the social distancing rules in our garden.

In order that we do not overcrowd, we can allow five visitors to visit a patient to comply with the governments 'Rule of Six'. There can be two households present in the group. Social distancing and mask guidance should be followed.

PPE:

All visitors will be offered a face mask to wear and we ask you to wear this from arrival until you leave. For certain patients, we will also provide you with an apron and gloves.

We would like you to visit your relative/loved one and then leave promptly to minimise the risk of infection to our vulnerable patients, staff and other visitors to the hospice.

We may, from time to time need to limit numbers due to capacity or changes in Government guidelines and we hope that you will understand this. With thanks for your continued support.